



Teleconnect France
1 bis rue Dr. Vaillant
78210 St. Cyr l'Ecole

FREE CALL within France : 0805 02 4000

From the UK: 0844 837 8810

tél: +33 1 30 07 23 50 Fax: +33 1 30 45 05 62

Email: info@teleconnect.fr

TELECONNECT ANGLOPACK: BROADBAND INTERNET FOR EXPATS

We're pleased to introduce you to AngloPack, the only broadband internet service in France designed to meet the needs of English-speaking expats. Just return the enclosed form to begin enjoying our highspeed ADSL service. You'll appreciate these advantages:

- ***SPEED:** You'll get a 24-hour/day high-speed connection of **up to 20M/sec**, providing convenient unlimited internet access to surf, chat with friends on instant messaging, send and receive e-mails and download unlimited photos, music and videos.
- ***FREE CALLS:** You receive a free additional phone line plus **2 hours of free calls each month to the UK, USA, Canada, Ireland and Australia**. For only 5€ more, you can also have UNLIMITED calling to these countries or UNLIMITED local/national calls in France. You can also opt for a low-cost call plan that gives you 40 other countries for only 2.5 cts/min.
- ***CONVENIENT BILLING:** All your phone calls and internet charges are on one easy-to-read statement -- in English.
- ***SAVINGS FOR YOUR FAMILY:** You'll get a free UK2U number to give to family and friends in the UK so they can call YOU cheaply and easily.
- ***SIMPLICITY:** Our advanced technology wi-fi modem allows you to connect to the internet without wires from one or more computers in your home.
- ***NO-STRESS SET-UP:** AngloPack is "plug-and-play" so it's very easy to install. Of course, you'll find our **English-speaking customer service and technical assistance** is always available to help.

The AngloPack is priced competitively at only 29.90€/month. **The modem rental is FREE.** There is no minimum engagement, so you are free to cancel at any time. See terms and conditions for details.

To get started, just return the completed service request with a copy of the first page of your France Telecom bill (required). We'll send you your modem, access code and easy set-up instructions. Allow 2-3 weeks.

For more information, call us (free) on **0805 02 4000**.

**BONUS: Return service request before Oct. 31
to get FREE activation -- you save 30€**

AngloPack Broadband Service Request

RETURN BEFORE OCT 31, 2006 TO GET ACTIVATION FOR FREE -- YOU SAVE 30€

Complete and sign. Return by mail or fax along with your French bank RIB and the 1st page of your recent France Telecom bill corresponding to the line you wish to be activated. If the line is not in your name, you must send the bill of the actual line holder. This is required in order to process your request.

Customer information

Company _____
MR MME MLLE DOCTEUR
First _____ Last _____
Address _____
Postal Code _____ City _____
Tel _____ Fax _____
e-mail _____
(Your quarterly invoice will be sent to your e-mail address)

Line to be activated

Tel N°: _____

I hereby subscribe to Teleconnect ADSL Service and agree to its terms and conditions (enclosed). I authorize Teleconnect, in cooperation with France Telecom, to establish ADSL broadband internet access on the line indicated above by partially sharing the line (dégrouper partiel) or, if not technically possible, by access in unbundled zone (non-dégrouper). I am the holder of this France Telecom line, and if not, I am authorized by the lineholder to establish such service. I further authorize Teleconnect to preselect this line if it is not already preselected with Teleconnect.

Signature _____

Date _____

Optional Call Plans

- Unlimited calls to fixed lines in UK+USA+Ireland+Australia+Canada (5€/month)
- Unlimited calls to fixed lines in France, local+national (5€/month)
- 2 hours of calls to fixed lines in any of the 40 countries below (3€/month)

Argentina	Cyprus	Hungary	New Zealand	South Korea
Austria	Czech Rep.	Israel	Norway	Spain
Belgium	Denmark	Italy	Panama	Sweden
Brazil	Estonia	Japan	Peru	Switzerland
Bulgaria	Finland	Luxembourg	Poland	Taiwan
Chile	Germany	Malaysia	Portugal	Thailand
China	Greece	Mexico	Puerto Rico	Turkey
Colombia	Hong Kong	Netherlands	Russia	Venezuela

Automatic bank debit

J'autorise l'établissement teneur de mon compte à effectuer sur ce dernier tous les prélèvements ordonnés par le créancier désigné ci-dessous. En cas de litige sur un prélèvement je pourrai en faire suspendre l'exécution par simple demande à l'établissement teneur de mon compte. Je réglerai le différent directement avec le créancier.

Name and address of bank account holder

Organisme créancier

N° National d'Emetteur : 461663



Teleconnect
1 bis rue Dr Vaillant
78210 St Cyr l'Ecole

Bank name and address

Bank _____
Branch _____
Address _____
Postal code _____ City _____
Tel _____

Account to Debit (as printed on your RIB or bank statement)

Code Etab	Code Guichet	N° de compte	Clé
_____	_____	_____	_____

You must attach your RIB (Relevé d'Identité Bancaire)

Signature _____ Date _____

Bank card

N° _____ Expires _____

Signature _____ Date _____

Terms and conditions for Teleconnect broadband service

This document describes the terms and conditions under which Teleconnect provides a broadband internet access Service to its Customers.

1. Prerequisites. To obtain the Service, the Customer must have: an independent France Telecom analog line, a touchtone telephone, a modem supplied by Teleconnect, a PC computer using Windows 98 SE, Millennium, 2000 or XP with at least 128M of active memory ; an Ethernet connection; and, optionally, an active USB port and a wi-fi adapter key or integrated wi-fi. If these prerequisites are not met, quality of Service cannot be assured and Customer may not be technically supported by Teleconnect.

2. Description of Service

2.1 The Service includes: ADSL high-speed internet access ; attribution of an additional phone number distinct from the number issued by France Telecom ; emission and reception of phone calls via the modem; voicemail and complementary services as detailed in sales brochure.

2.2 Activation: Teleconnect will carry out the steps necessary with France Telecom to assure the activation of the highest-speed ADSL service permitted by the technical capacity of the line. The service is normally activated in 2-3 weeks but could take as long as 8 weeks depending on processing by France Telecom. Teleconnect cannot be held responsible for activation delays due to France Telecom, nor to refusal or incapacity by France Telecom to unbundle the line in order to carry out activation.

2.3 Unbundling (dégroupeage) : When a Customer's line is within a zone covered by unbundling, Teleconnect will seek to provide a partially unbundled ADSL access. The Customer must first sign a mandate authorizing France Telecom to unbundle the line. In case Customer is not the lineholder, the Customer remains responsible to the actual line holder and guarantees Teleconnect against any eventual claims by actual line holder. If the line is not within a coverage zone for unbundling, Teleconnect will activate a standard access (Non-dégroupeé) if technically available. Teleconnect reserves the right to convert a standard access to a partially unbundled access when it becomes technically available. The Customer is informed that the activation process technically replaces any previous ADSL service, however that it remains the Customer's responsibility to formally cancel such services directly with the previous provider in accordance with its contract.

2.4 Description of telephone service : The Service permits the emission and reception of calls through a touchtone phone connected to a modem that in turn is connected to the ADSL line. The calls made from this phone transit over the internet, except for special numbers (emergency calls, 08 numbers, etc) that are automatically routed via France Telecom's network. Calls may also be made from phones plugged directly into wall sockets equipped with ADSL filters, but such calls transit over the public switched network. The phone line is automatically preselected with Teleconnect. In case preselection is not desired, or if preselection is later removed, a supplement may be charged according to price list. With preselection, all standard calls (except special numbers), whether made via the modem or directly through switched network, will be billed according to the rate plan chosen by the Customer and in effect at the time of call. The Service includes 2 hours of calls each month to fixed lines in the UK, Ireland and Australia, and to fixed and mobile lines in the USA and Canada. The Customer may opt for unlimited call plans at price indicated on price list. The unlimited options are reserved for residential lines only. These calls must be made via the modem. All tariff options chosen by Customer continue to apply except for the International Call Plan and WorldPlan, which are not compatible with Service.

2.5 Modem: Teleconnect provides a modem to Customer that permits ADSL internet access as well as telephone service. The service features available may differ according to different versions of the modem and the Customer may eventually opt to exchange his modem for a more recent version at the fee indicated in the price list. The modem must be plugged in and turned on at all times for the Service to function. If the modem is not turned on, any calls made from a phone plugged into modem will transit over switched network and will be billed at usual rates in effect. As such, they will not benefit from pricing features designed for internet calls (free 2 hours, unlimited local and national calls, etc). The Customer may also plug phones into wall sockets but must use an ADSL filter for each phone. Calls made from these phones will be billed at Teleconnect's standard rates. The Customer is responsible for installation of modem. Teleconnect may remotely update modem or require Customer to assist in the update process in order to remain connected to Service. The modem remains the property of Teleconnect and must be returned, along with its accessories, in working order, by registered mail (lettre recommandée avec avis de réception) to the address supplied by Teleconnect, upon cancellation of Service. Failure to return the modem, in working order, within 30 days of service cancellation will cause Customer to be billed a non-return fee indicated in price list. In the event of malfunction, the modem will be exchanged according to terms of the modem guarantee, available on Teleconnect's website.

2.6 : The Customer must maintain a France Telecom subscription on the ADSL line throughout the contract period. In case the line is modified (change of number, change of address), the ADSL service will not be automatically maintained. The Customer must contact Teleconnect to assure that ADSL service can be transferred on new line. In case of transfer to new line, or in case modification of line causes disruption of ADSL service, Teleconnect may bill Customer to re-establish ADSL service at fee indicated on price list.

3. Access to Service

The Service is accessible to Customer 24 hours a day, 7 days a week, once it has been activated and installed according to installation guide and terms described in this document. Teleconnect will not be held responsible for any malfunctioning of Service due to events outside the control of Teleconnect.

4. Availability of Service

4.1 Internet: Because of reasons inherent to the internet network, ADSL access is not permanent. Nevertheless, Teleconnect will assure availability at least 97% of the time, excluding interruptions for system maintenance. Upon a Customer's request, Teleconnect will credit Customer, on a pro rata basis, for access interruptions, outside of system maintenance, that surpass 3% in a billing month.

4.2 TELEPHONE : Teleconnect reserves the right to restrain or suspend service in the case of late payment, in case of abnormally high phone usage (in which case Teleconnect will first inform the Customer), and in the case of fraudulent usage, and in the case of usage in violation of French laws and regulations

5. Duration of contract and cancellation

5.1 The contract remains in effect for an unlimited period from the date of activation. The Customer may cancel the contract for any reason, and at any time, by registered letter (lettre recommandée avec avis de réception). Cancellation will become effective 30 days from receipt of letter, provided that modem and accessories, in working order, are also returned within this period. A cancellation fee, indicated in price list, may be applied. The contract may be cancelled by Teleconnect for any reason upon 30 days of notice. In the case of non-payment of bill, the contract may be cancelled without prior notice.

5.2 Moving If Customer moves within zone covered by Service, Teleconnect will transfer Service to new line upon Customer's request. Customer may be billed a fee, indicated in price list, for such transfer of Service. Teleconnect cannot assure that Customer will retain previous phone number on new line.

6. Usage of Service by Customer.

6.1 Risks: The customer is informed that information circulating on the internet is not subject to any protection and that it's the responsibility of the Customer to take the precautions necessary to secure his transmissions and computer data. Teleconnect cannot be held liable in the event transmissions or data are obtained by unauthorized parties. If the Customer uses Wi-Fi, he should secure his access (for example by configuring WEP or MAC codes in the modem), as described in the installation guide or indicated on Teleconnect's website to prevent third parties from using his internet access. Teleconnect cannot be held responsible for any consequences due to such access by a third party.

6.2 Laws and regulations : The Customer is responsible for respecting the laws and regulations concerning the usage of the internet, particularly as it concerns the protection of minors, the respect of intellectual property of third parties, the publication of content of a racist, anti-Semitic or pornographic nature, the sending of unsolicited email (spam), pirating of computer networks, etc. A descriptive document on internet laws, regulations and etiquette can be found on Teleconnect's website.

7. Prices, billing and payment

Prices of various Service elements are available on price list below and apply on date of service activation. Prices are subject to change; the most recent pricelist may be found on Teleconnect's website. An invoice is issued each quarter. Subscriptions and options are billed in advance. Teleconnect reserves the right to collect an advance payment for services provided prior to first billing; such payment will be credited back on customer's first invoice. The Customer authorizes Teleconnect to provide invoice by electronic means such as email. Customer may elect to receive invoice by regular mail for a supplement indicated on price list. Customer agrees to pay invoices upon reception and authorizes automatic payment by bank debit or bank card, and will notify Teleconnect of any change in bank account or bank card details. In case of rejection of payment by Customer's bank, Teleconnect may add charge, indicated on price list, to cover such costs.

Price list effective 06/10/2006

ADSL Subscription	29.90 €/month
Rental of wi-fi modem	FREE
UK2U virtual number in UK	FREE
Additional phone line	FREE
2 hours/month calls to Anglo zone*	FREE
2 hours/month call plan covering 40 countries**	3 €/month
Unlimited calls to Anglo zone*	5 €/month
Unlimited local and national calling***	5 €/month
Activation Fee (free through 31/10/2006)	30 €
Exchange of modem for upgrade model	45 €
Non-return modem in good working order	160 €
Service cancellation	45 €
Reactivation after line cut	45 €
Reactivation after suspension	25 €
Transfer of subscription to another line	45 €
Surcharge for service without preselection	5 €/month
Rejection by bank of direct debit	15 €
Receive invoice by mail	2.50 €/invoice

*fixed lines in UK, Ireland, Australia and fixed and mobile lines in USA and Canada,

**Call plan applies to fixed lines in: Argentina, Austria, Belgium, Brazil, Bulgaria, Chile, China, Colombia, Cyprus, Czech Rep., Denmark, Estonia, Finland, Germany, Greece, Hong Kong, Hungary, Israel, Italy, Japan, Luxembourg, Malaysia, Mexico, Netherlands, New Zealand, Norway, Panama, Peru, Poland, Portugal, Puerto Rico, Russia, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Turkey, Venezuela

***geographic numbers in France (01,02,03,04,05), but excluding calls to 017 numbers for computer servers, calling platforms, etc.